

Student Satisfaction Survey

2022-2023

Purpose:

To improve the overall Knowledge Delivery System at Al-Ameen Arts, Science, and Commerce College, student satisfaction is utilized to pinpoint deficiencies in various aspects, including the curriculum, faculty, library resources, internal assessments, infrastructure, and the overall institutional environment.

Methodology:

A structured questionnaire was administered to a randomly selected group of 50 students to gather their feedback on satisfaction gaps. The collected data was then analyzed using percentage methods to derive conclusions.

Presentation of the analysis:

The data is provided in the form of graph, which is accompanied with a discussion and recommendations.

Outcome:

The survey findings revealed deficiencies in the areas of Courses, Faculty, Library, Internal Assessment, Infrastructure, and Institutional Environment. Based on this feedback, the principal can take steps to address these shortcomings.

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Figure 1 Representing Feedback on the Course

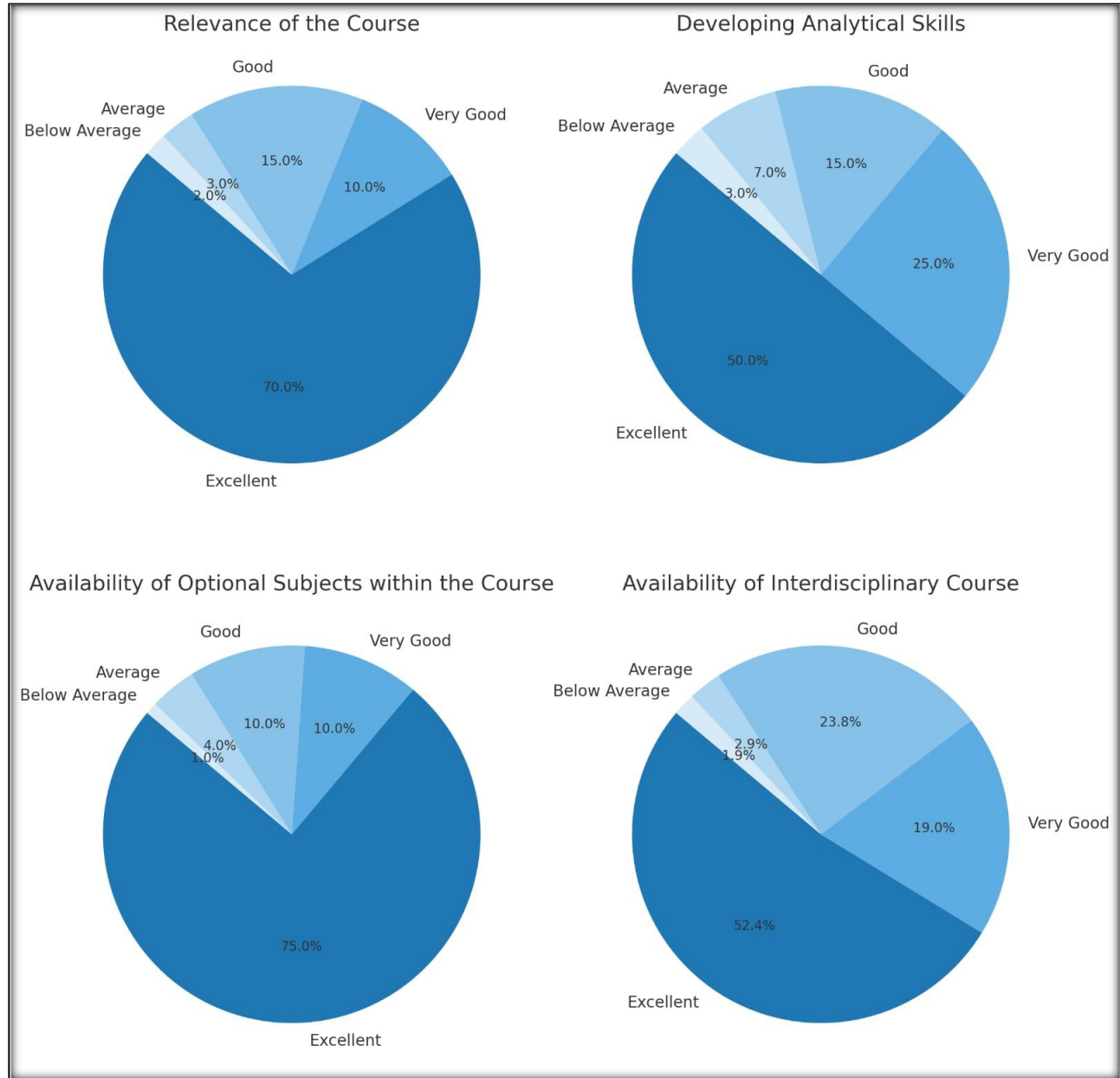


Figure 2 Representing Feedbacks about the Teachers

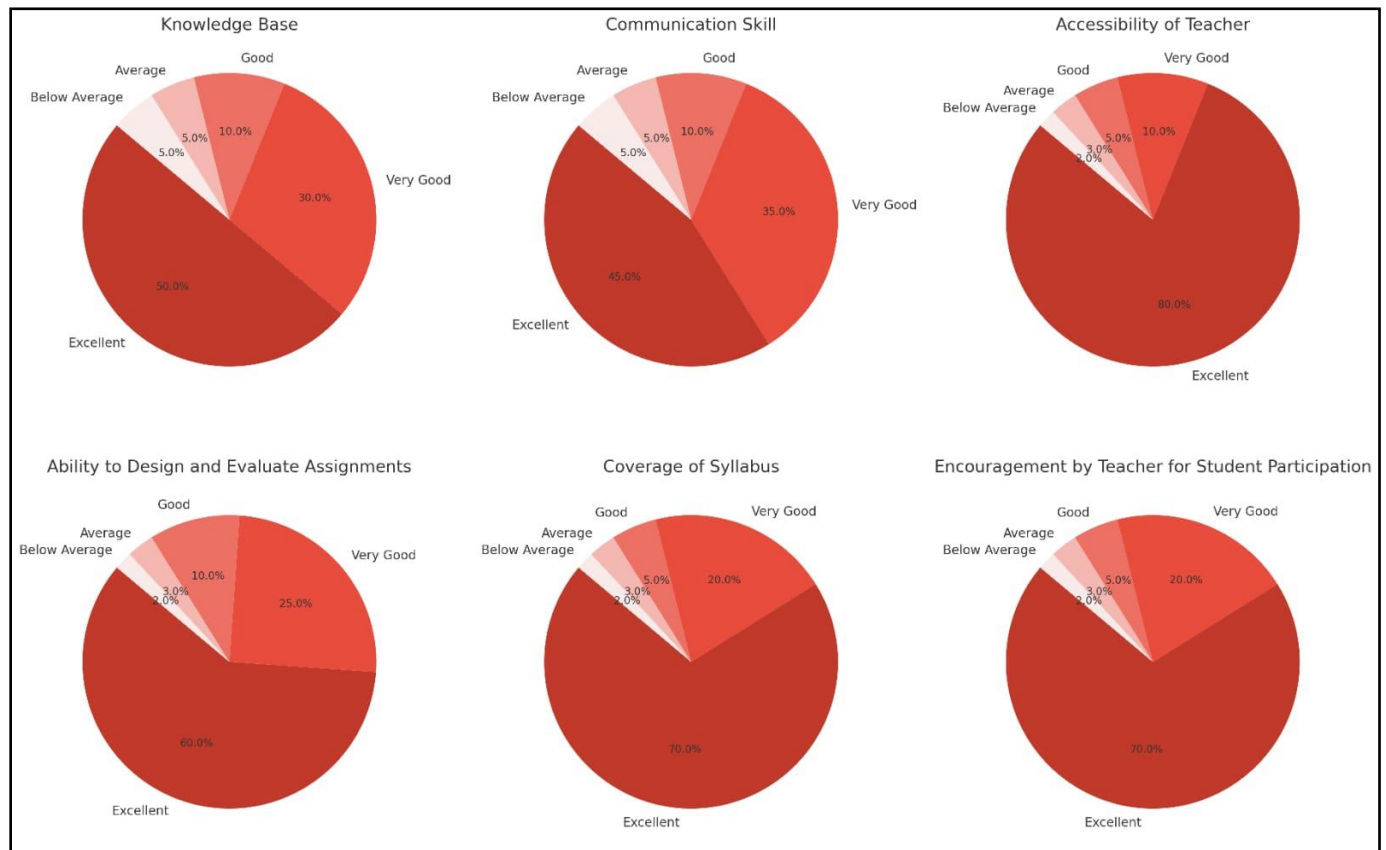


Figure 3 Representing Feedbacks about Library

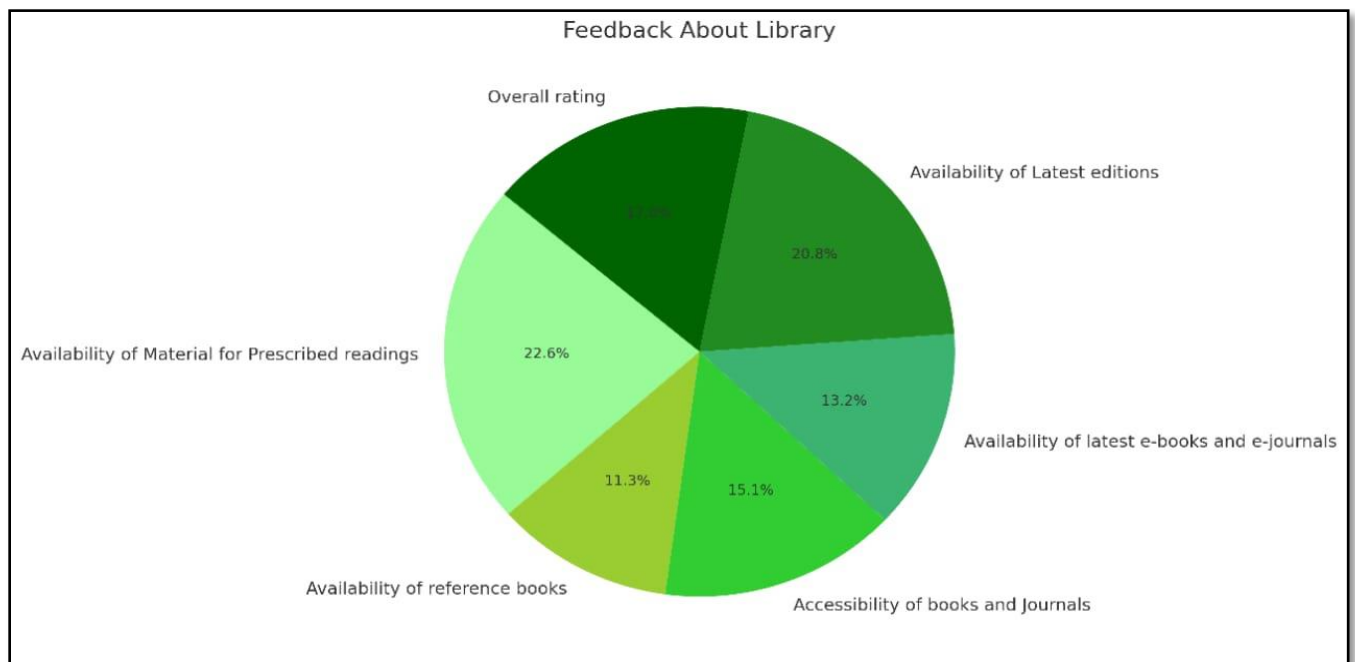


Figure 4 Feedbacks on Internal Assessment

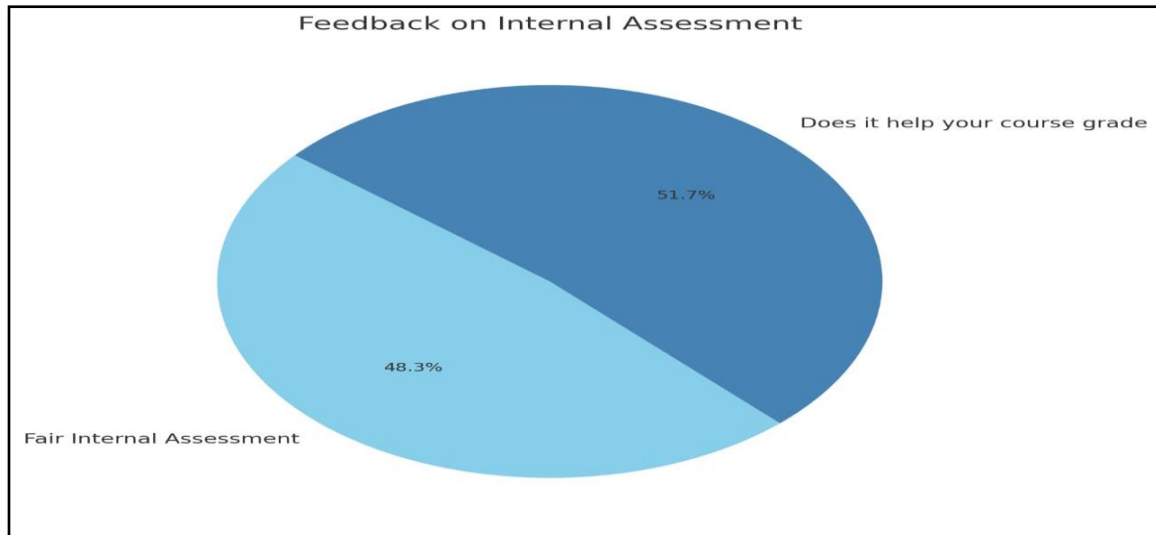


Figure 5 Feedbacks on Infrastructure

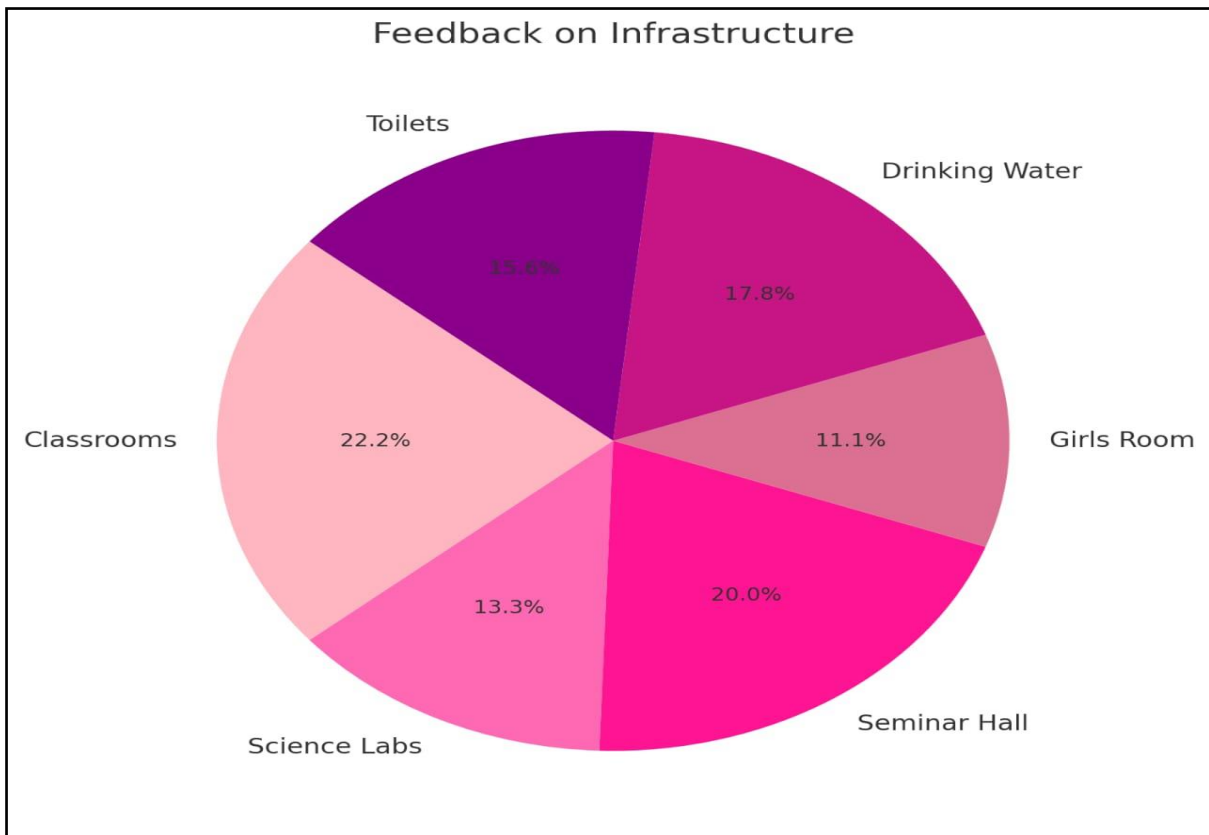
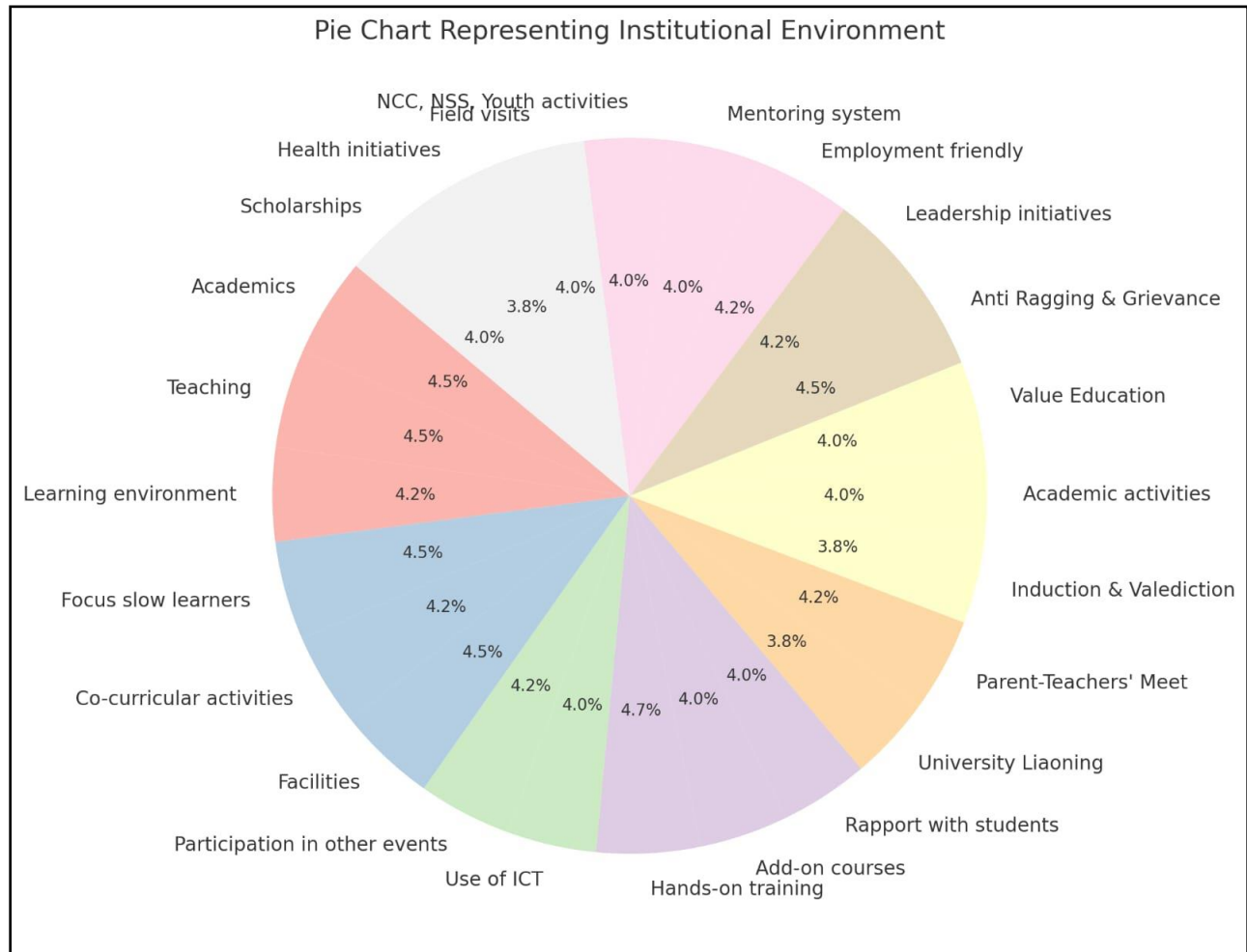


Figure 6 Representing Institutional Environments



Findings

Feedback on the Course

Majority of the students have rated Very Good for developing analytical skills, availability of inter disciplinary courses and the relevance of the course

Feedback about the Teachers

The majority of students have rated the teachers as Excellent in terms of their knowledge, communication skills, accessibility, syllabus coverage, and encouragement of student participation. Additionally, Majority of the students have rated Very Good for the teachers' ability to design and evaluate assignments.

Feedback about Library

The majority of students have rated the availability of prescribed reading materials, reference books and journals, the latest e-books and e-journals, the most recent editions, and overall resources as Excellent. Furthermore, Majority of the students have rated Very Good for the accessibility of books and journals.

Feedback about Internal Assessment

Majority of the students have rated Very Good for fair internal assessment and does it help on your course grade.

Feedback about Infrastructure

The majority of students have rated the seminar hall as Excellent. Additionally, most students have rated the classroom, audiovisual room, medical room, girls' common room, drinking water facilities, and toilets as Very Good. And, most of the students have rated the computer lab as Good.

Feedback about Institutional Environment

- Most of the students have rated Excellent for guest lectures, fee installment student administration relationship.
- Majority of the students have rated Very Good for workshops/seminars/conference, guest lectures, industry-institute interaction, mentoring/counseling and canteen facilities.
- Most of the student have rated Good for quiz, grievance redressal mechanism, hostel facilities ,sports facilities, attitude of the college towards extracurricular activities, accessibility of computer in college, availability of recreational facilities, placement Guidance and career counseling cell, student council relationship, and internet facility.