

Students Satisfaction Survey

2019-20

Purpose:

With the goal of enhancing the overall Knowledge Delivery System at Al-Ameen Arts, Science, and Commerce College, student satisfaction is used to identify shortcomings in variables such as the Course, Teachers Library, Internal Assessment, Infrastructure Facilities, and Institutional Environment.

Methodology:

A systematic questionnaire is given to 50 students to get their feedback on the satisfaction gaps. The students were chosen at random, and data was gathered and analysed using the percentage methodology to draw conclusions.

Presentation of the analysis:

The data is provided in the form of a bar graph, which is accompanied with a discussion and recommendations.

Outcome:

The survey results in the identification of lacunae in the Courses, Teachers, Library, Internal Assessment, Infrastructure Facilities, and Institutional Environment. As a result of the input received, the principal is able to take action to correct the inadequacies.

Students Satisfaction Survey

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Chart 1 Representing Feed Back on the Course

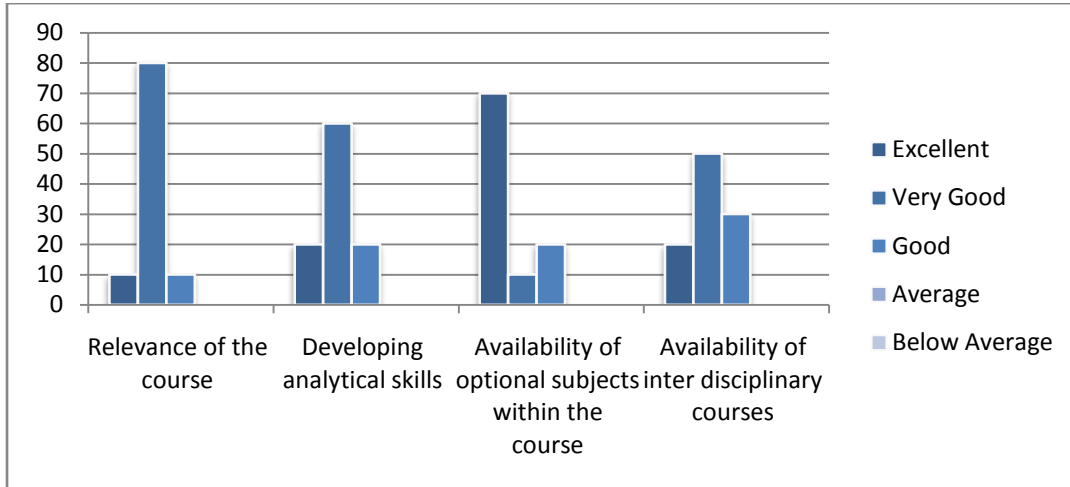


Chart 2 Representing Feed Back About the Teachers

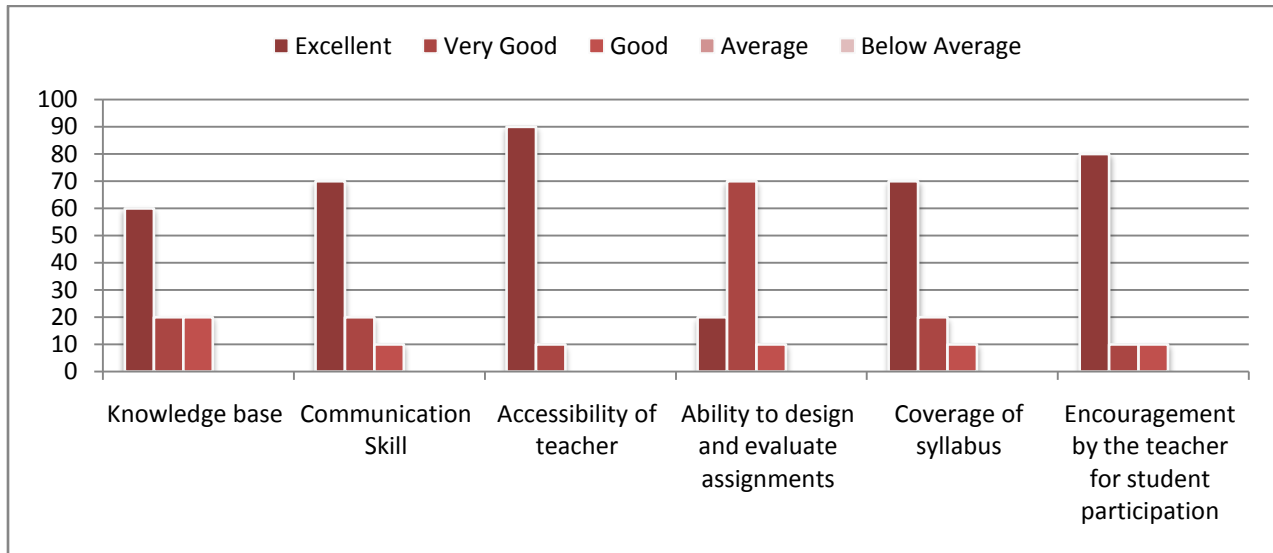


Chart 3 Representing Feed Back about Library

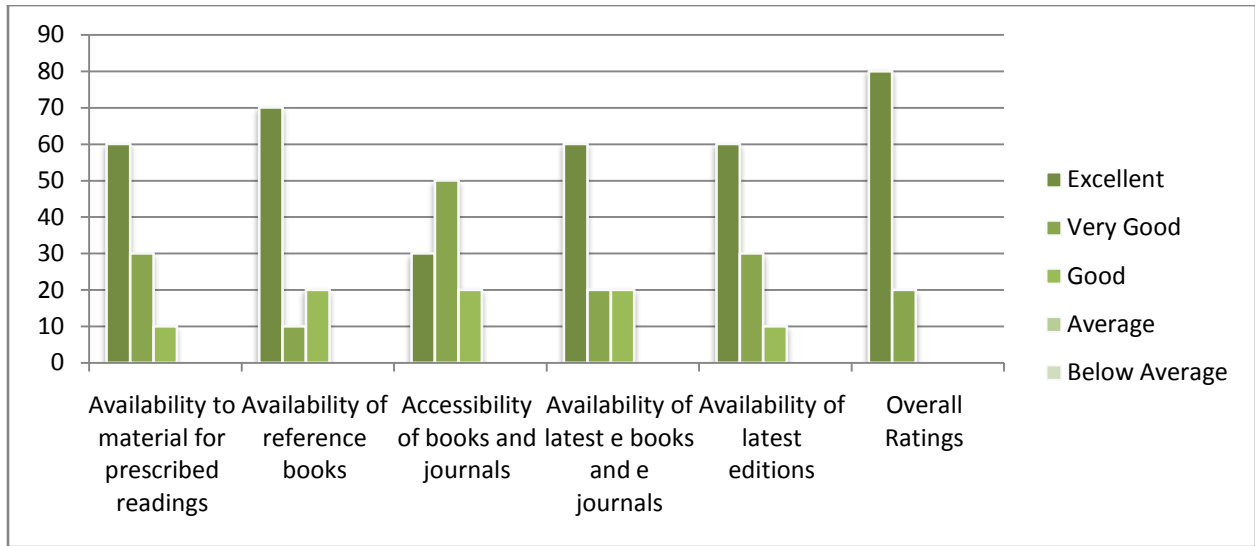


Chart 4 Representing Feed Back About Internal Assessment

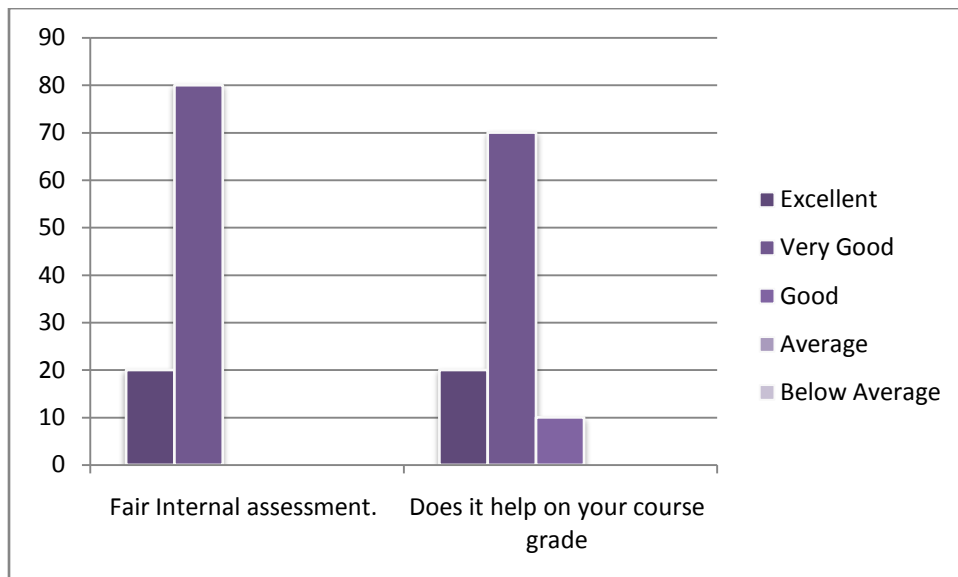


Chart 5 Representing Feed Back About Infrastructure

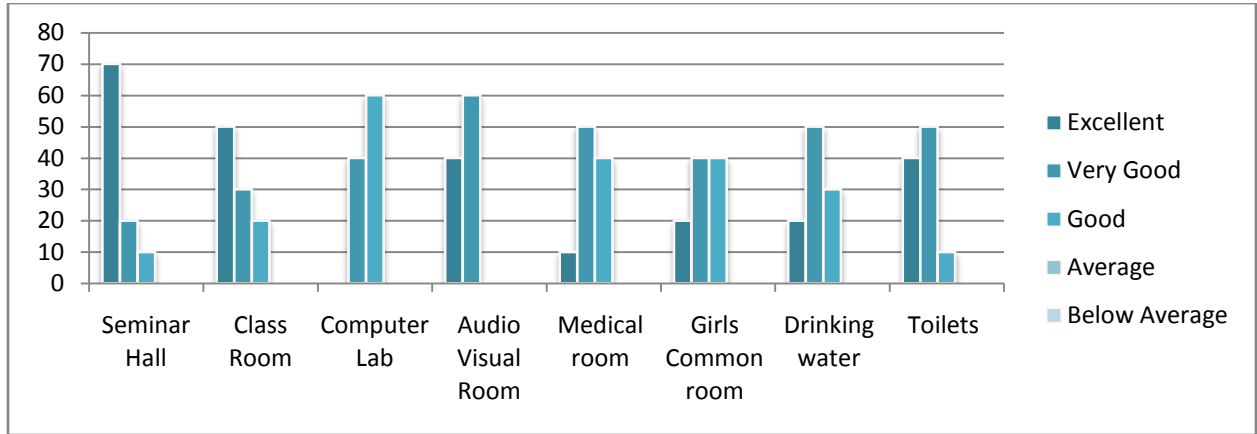
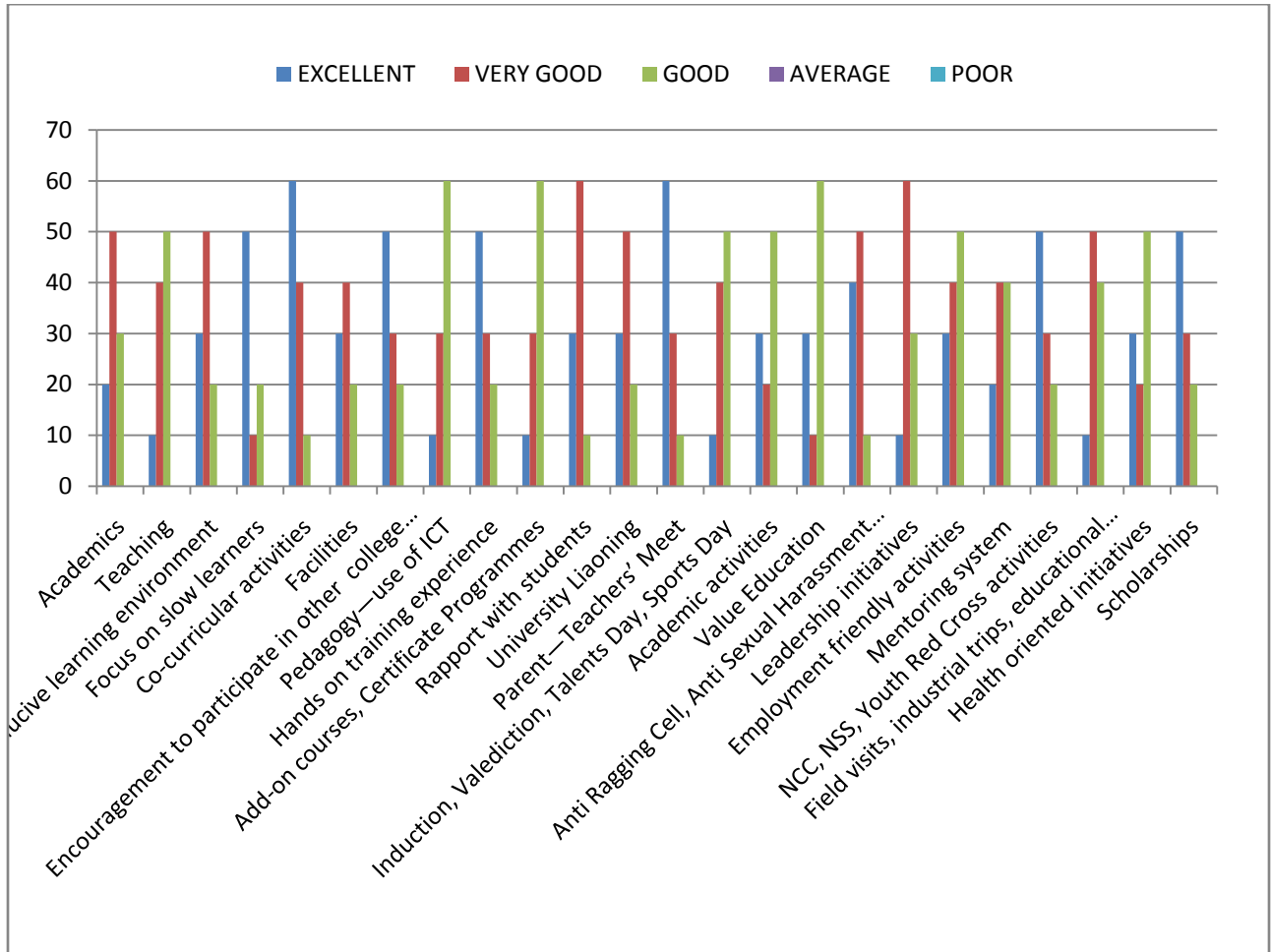


Chart 6 Representing Institutional Environment



Findings

Feed Back On the Course

- 60% of the students have rated Excellent for availability of optional subjects within the course
- Majority of the students have rated Very Good for developing analytical skills, availability of inter disciplinary courses and the relevance of the course.

Feed Back about the Teachers

- Majority of the students have rated Excellent regarding the knowledge, communication, accessibility, coverage of the syllabus encouragement by the teachers for students participation coverage of syllabus by the teachers.
- 40% of the students have rated Very Good for ability to design and evaluate the assignment.

Feedback about Library

- Majority of the students have rated Excellent for availability to material for prescribed reading, availability of reference books and journals, availability of latest e books and e journals, availability of latest editions and overall.
- 50% of the students have rated Very Good for accessibility of books and journals

Feedback about Internal Assessment

- Majority of the students have rated Very Good for fair internal assessment and does it help on your course grade.

Feedback about Infrastructure

- Majority of the students have rated Excellent for seminar hall and class room
- Majority of the students have rated Very Good for audio visual room, medical room, girls common room, drinking water and toilets as very good
- 60% of the students have rated Good for computer lab.

Feedback about Institutional Environment

- Most of the students have rated Excellent for guest lectures
- Majority of the students have rated Very Good for workshops/seminars/conference, guest lectures, industry-institute interaction, mentoring/counseling, fee installment facility, Grievance Redressal Mechanism, etc.
- Most of the student have rated good for other criteria.